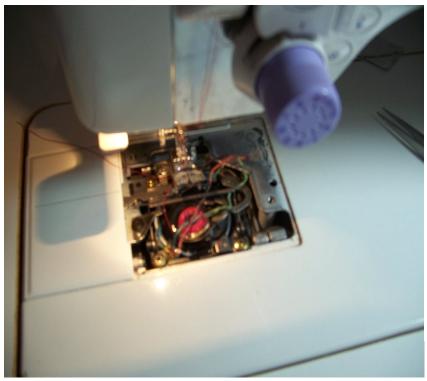
When your bobbin case jumps out of position.... Look at the spring.



Here is a simulated bobbin case jump.

If you look closely, you can see the red dot on the case is further to the right than it should be and the case is actually titled.

Strands of thread are wrapped together up and over the case.

When this happened to me, I called my sewing technician who got me to looking at the spring that holds the bobbin case in place.



NOTE: When I first experienced this problem, I was trying to stitch at the highest speed. Since fixing the trouble, I moved the speed control so I can't run at full throttle.

There's a metal spring next to the red dot on the place where you place the bobbin case into the machine (Highlighted in the pinkish-purple color in the photo.). If that spring gets sprung, it allows the holder to move out of position and you get megatrouble. You can gently open that spring into the correct position....or if you think that's the problem, call your tech and he/ she should be able to talk you through adjusting it. The left side of the spring should be straight up and down - parallel to the left hand side of your machine.

The next time it happens, clean everything and remove the stitch plate, then turn the hand wheel a couple of times and watch the spring. If the bobbin case moves out of position, you need to adjust the spring. If you've damaged it severaly, you may need to have your technician replace the spring.

Good luck! LeAnn—Quilt Promoter